# Dolphins Cruise Giveaway

Promotional Terms & Conditions | November–December 2026

## 1. Promotion Period

**1.1** The Dolphins Cruise Giveaway commences on Monday 23 November 2026 and concludes on Saturday 12 December 2026 following the final promotional draw.

**1.2** Entries will accumulate throughout the promotional period, including on both draw days, subject to the promotional system's eligibility and check-in requirements.

## 2. Eligibility

**2.1** Entry is open to financial members of Redcliffe Leagues Club aged 18 years and over who are eligible to participate in gaming promotions.

**2.2** Members must hold a current, valid membership and must not be suspended, excluded or otherwise prohibited from entering the gaming area or participating in gaming promotions.

**2.3** All current membership tiers are eligible, including Red, Bronze, Silver, Gold and Diamond.

**2.4** Members must use their own membership card when playing eligible gaming machines.

**2.5** A member may win a maximum of one cruise stateroom during the entire promotion.

**2.6** Club employees, directors and other persons excluded under the Club's promotional policies are ineligible to participate.

## 3. How to Enter

**3.1** Members will receive one (1) promotional entry for every $10 of eligible electronic gaming machine turnover recorded while their valid membership card is inserted.

**3.2** Entries are automatically accumulated through the Club's gaming and loyalty system.

**3.3** Entries cannot be transferred, exchanged or combined between members.

**3.4** Entries accumulated prior to the first draw will remain eligible for subsequent draws, provided the member has not already won and meets all applicable eligibility requirements.

**3.5** Members must satisfy the promotional check-in requirements on each draw day to be eligible for selection.

## 4. Draw Dates and Times

**4.1** Sixteen (16) cruise staterooms will be awarded across two promotional draw days, with eight (8) staterooms awarded each Saturday.

- **Saturday 5 December 2026**
- 1:00pm, 1:20pm, 1:40pm, 2:00pm
- 2:20pm, 2:40pm, 3:00pm, 3:20pm
- **Saturday 12 December 2026**
- 1:00pm, 1:20pm, 1:40pm, 2:00pm
- 2:20pm, 2:40pm, 3:00pm, 3:20pm

**4.2** One (1) cruise stateroom will be awarded at each scheduled draw.

**4.3** Members must be present at Redcliffe Leagues Club to claim a prize.

**4.4** Promotional check-in commences at 12:00pm on each draw day and is activated through eligible gaming activity, subject to the system's check-in and invalidation rules.

**4.5** A selected member will have two (2) minutes from the announcement of their name or membership number to present themselves to the designated promotional staff member and claim their prize.

**4.6** If a selected member does not claim their prize within the allocated time, the prize will be forfeited for that draw and another eligible member will be selected.

**4.7** Once a member has won a cruise stateroom, they will be ineligible to win any further prizes in this promotion.

## 5. Cruise Prize Details

**5.1** Each prize consists of one (1) Oceanview Balcony Stateroom aboard Royal Caribbean's *Quantum of the Seas*, accommodating the winning member and one (1) guest, subject to Royal Caribbean's booking and passenger requirements.

**5.2** The cruise details are:

- **Ship:** Quantum of the Seas
- **Cruise:** 3-Night Brisbane Getaway
- **Departure:** Tuesday 5 January 2027, Brisbane
- **Return:** Friday 8 January 2027, Brisbane
- **Accommodation:** Oceanview Balcony Stateroom, based on double occupancy

**5.3** The prize includes the cruise accommodation and standard cruise inclusions applicable to the booking. Additional purchases, upgrades, specialty dining, beverages not included in the standard package, personal expenses and other optional services are the responsibility of the winner and/or their guest.

**5.4** Prizes are not redeemable for cash, Club credit or alternative prizes and cannot be transferred to another person without the Club's prior approval and Royal Caribbean's acceptance.

**5.5** The prize is awarded for the specified sailing and dates only. No alternative departure dates, vessels or accommodation will be provided by the Club.

## 6. Passport and Travel Requirements

**6.1 Due to the cruise departure date of 5 January 2027, winners and their nominated guests must already hold valid passports at the time of winning.**

**6.2** Winners must ensure that their passports and other travel documentation satisfy all requirements imposed by Royal Caribbean and any relevant government authorities.

**6.3** Members who do not currently hold a valid passport should not rely on being able to obtain one between the promotional draw and the cruise departure.

**6.4** Winners are responsible for ensuring that both themselves and their nominated guest are eligible to travel and meet all identification, documentation, health and boarding requirements.

**6.5** Failure to satisfy the required travel documentation or boarding conditions may result in forfeiture of the prize, subject to applicable law.

## 7. Prize Acceptance and Booking

**7.1** All prizes are final once accepted and confirmed.

**7.2** Winners must provide the Club with their required personal and booking details promptly following the draw, within the timeframe advised by promotional staff.

**7.3** Once the initial booking information has been submitted, any requested changes, upgrades, additional passengers, special arrangements or other amendments must be coordinated directly with Royal Caribbean, subject to its approval and booking conditions.

**7.4** Any additional costs, cancellation charges, upgrade fees or other expenses arising from changes requested by the winner or their guest are their responsibility.

**7.5** The Club is not responsible for arranging or funding alternative travel dates, accommodation upgrades, additional passengers, transport or other personal travel arrangements.

**7.6** Winners and their guests must complete Royal Caribbean's required online check-in and provide all requested passenger information within the applicable deadlines.

**7.7** Winners acknowledge that the cruise is operated by Royal Caribbean and is subject to Royal Caribbean's applicable passenger ticket contract, booking conditions and operational requirements.

## 8. Changes, Cancellations and Forfeiture

**8.1** The cruise itinerary, departure and arrival times, onboard activities and services are subject to change by Royal Caribbean.

**8.2** The Club does not control the operation of the cruise or Royal Caribbean's decisions regarding itineraries, passenger acceptance, onboard services or sailing arrangements.

**8.3** If a winner elects not to travel, fails to provide the required information or cannot meet Royal Caribbean's boarding requirements, the prize may be forfeited in accordance with the applicable conditions.

**8.4** The Club will not provide a cash refund or substitute prize where a winner voluntarily cancels or declines the prize, except where required by law.

**8.5** Any cancellation or modification requests must be managed in accordance with Royal Caribbean's applicable terms and conditions.

## 9. General Conditions

**9.1** The Club reserves the right to verify membership status, promotional entries, gaming activity and winner eligibility before awarding a prize.

**9.2** Any attempt to manipulate the promotion, misuse a membership card or otherwise breach these conditions may result in disqualification.

**9.3** The Club may reasonably amend, suspend or cancel the promotion where necessary due to technical failures, circumstances beyond its control or regulatory requirements, subject to applicable law.

**9.4** The Club's decisions regarding the administration of the promotion and verification of entries will be final, subject to applicable law and any rights of review.

**9.5** By accepting a prize, winners consent to the Club collecting and sharing the personal information reasonably required to administer their cruise booking with Royal Caribbean, subject to applicable privacy requirements.

**9.6** The promotion is subject to all applicable Queensland gaming and promotional requirements.

**9.7** Nothing in these terms excludes or limits any rights or remedies that cannot lawfully be excluded or limited.

**Promoter:** Redcliffe Leagues Club, Cnr Klingner & Ashmole Roads, Redcliffe QLD 4020.

**Royal Caribbean cruise conditions apply. Gamble responsibly.**