

## **GAMING HOUSE POLICY**

## RESPONSIBLE SERVICE OF GAMING

The Redcliffe Leagues Club is totally committed to providing responsible service of gaming to its members and guests.

- ▼ Brochures, Signage and Gambling Helpline assistance are all visible throughout the Redcliffe Leagues Club gaming areas and premises.
- ▼ Patrons are not permitted to take photos in the Gaming Areas.
- ▼ The Redcliffe Leagues Club offers an exclusion policy and program.
- ▼ If any excluded patrons (Self or Club excluded) are detected in the relevant exclusion area of the Club, Management must be immediately advised and arrangements made as soon as practicable to remove the person from the exclusion area.
- ▼ A Customer Liaison Officer is on hand should a member or a guest require their assistance.

The Redcliffe Leagues Club offers a financial management program